

Software Editions



MPulse Means Freedom of Choice™

MPulse maintenance software solutions fit businesses of every size. Whether you run a small maintenance shop or manage maintenance for a large enterprise, we have a software package that'll make your organization more productive and profitable.

Find the solution that fits your needs. With four robust software editions to choose from—Bronze, Silver, Gold, and Platinum—you can be sure you're getting a flexible solution that works everywhere.



MPulse Bronze

Ideal for: Maintenance managers. PM tracking and work orders.

MPulse Bronze is an entry-level solution for preventive maintenance (PM) and work order management. Our Bronze package helps maintenance teams gain better control over their scheduling and tracking processes so they can use resources wisely and measure results accurately.

MPulse Gold

Ideal for: All sizes and types of maintenance operations. Includes advanced inventory, vendor management, and financial tracking tools.

MPulse Gold offers a full suite of features and functions—from managing PMs, work orders, and service requests, to tracking and controlling inventory and managing vendors. Sophisticated features, like asset-level financial tracking, make this package a professional-grade tool for experienced maintenance teams of all types and sizes.

MPulse Silver

Ideal for: Maintenance managers & facility managers. Includes service request management.

MPulse Silver has all the great preventive maintenance and work order management features included in Bronze. In addition, you gain the ability to receive, manage, and update service requests from unlimited requesters. If you have inbound maintenance requests, Silver is your solution.

MPulse Platinum

Ideal for: Large, sophisticated organizations with complex maintenance operations. Includes feature extensions designed for the Industrial Internet of Things (IIoT).

MPulse Platinum includes all the core features and functions offered in our entire product line, plus our IIoT-ready feature extensions—Condition-Based Maintenance and DataLink Integration Adapter. MPulse Platinum makes management, tracking, and reporting easier for even the largest, most complex maintenance operations.

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Microsoft Partner
Silver Application Development

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For over two decades, MPulse has provided maintenance tracking, scheduling, and reporting software to companies large and small, in virtually every industry. We know the challenges you face, and we provide the tools to help you face them.

	Bronze Good	Silver Better	Gold Best	Platinum Premium, Enterprise-Grade
Package Description	Basic preventive maintenance (PM) and work order management package for equipment & facility managers.	Full-featured PM and work order management package plus the ability to receive, manage, and update service requests from unlimited service requesters. Ideal for facility management and equipment repair management.	Comprehensive suite of features and functionality, including PM and work order management. Advanced Inventory Control and Vendor Management also included. Sophisticated features include detailed financial tracking and extensive field-level customizability.	The MPulse Platinum Edition includes everything in all of MPulse's basic packages, plus our IIoT-ready feature extensions—Condition-Based Maintenance and DataLink Integration Adapter.
Best For	Maintenance Managers	Maintenance Managers & Facility Managers	The "Gold Standard" for maintenance teams of all types and sizes. Excellent for financial managers too.	Large maintenance teams with complex management, tracking, and reporting needs.
Starting # of Concurrent Users	1*	3*	5*	12*
Infinity Tier Users	Unlimited	Unlimited	Unlimited	Unlimited
Service Requester Licenses Included	None	Unlimited	Unlimited	Unlimited
Asset Types	Equipment & Buildings	Equipment & Buildings + 1 additional asset type (Vehicles, Grounds, or Rooms)	All Asset Types <ul style="list-style-type: none"> • Equipment • Buildings • Grounds • Rooms • Vehicles 	All Asset Types <ul style="list-style-type: none"> • Equipment • Buildings • Grounds • Rooms • Vehicles
Professional SSAE16-Certified Hosting	Included	Included	Included	Included

*Additional user licenses available

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Whether you run a small maintenance shop or manage maintenance for a large enterprise, MPulse has the Features and Extension Modules to make your organization more productive and profitable.

Features

Adaptive "Any Device" User Interface

The MPulse interface adapts to any device—desktop computer, tablet, or mobile phone.

Mobile Device Barcode Scanning

Use your smartphone, barcode scanner, or mobile device to find data in our system-wide search or Inventory Clerk.

Calendar View

Visualize maintenance schedules with calendar views, so your team can see what needs to happen when.

Global Search Navigation

Advanced search functionality takes you right where you need to go in a flash.

PM Scheduling & Tracking

Establish, monitor, and execute time- and meter-based PM schedules.

Work Order Management

Comprehensive work order management with asset-level tracking capabilities, advanced routing, and highly configurable status reporting.

Basic Inventory with PartLink™

Provides simple records of inventory items and enables you to track and report on consumption of those items.

User-Definable Graphical Reporting

Simple-to-create, easy-to-read graphic reports. Choose from a wide range of chart and graph types.

Maintenance Advisor Dashboard

This highly configurable "command center console" puts your most important data front and center, where you don't have to dig for it.

Employee Records

Manage all facets of employee records: status, skill level, billing rate, and more. Easily match employees to the assets they maintain, and assign tasks accordingly.

Media Integration

Link from MPulse to important documents, videos, photos, supplier websites, intranets, and more.

DataLink Import/Export

Transfer your data safely, cost effectively, and with reduced business disruption. Compatible with standard file and data exchange formats.

Service Request Management

Maintenance customers can enter and initiate service requests and monitor the progress of their requests as your team completes repairs.

Asset Status Board

Monitor the maintenance status of thousands of assets with a simple color-coded, red/yellow/green "stoplight" indicator grid.

Key & Lock Management

Manage keys and security for your assets, so you know exactly who's had access and when.

Advanced Inventory Control

Builds on the features in Basic Inventory, adding stocking levels, reorder points, and storage locations. Also allows you to track various units of measure for a single inventory item. For example, you might purchase oil by the barrel, but use it by the quart.

Vendor Management

Track which vendors provide which goods and services as well as when and how vendors performed. Also links vendors and work orders.

	Bronze	Silver	Gold	Platinum
Adaptive "Any Device" User Interface	•	•	•	•
Mobile Device Barcode Scanning	•	•	•	•
Calendar View	•	•	•	•
Global Search Navigation	•	•	•	•
PM Scheduling & Tracking	•	•	•	•
Work Order Management	•	•	•	•
Basic Inventory with PartLink™	•	•	•	•
User-Definable Graphical Reporting	•	•	•	•
Maintenance Advisor Dashboard	•	•	•	•
Employee Records	•	•	•	•
Media Integration	•	•	•	•
DataLink Import/Export	•	•	•	•
Service Request Management		•	•	•
Asset Status Board		•	•	•
Key & Lock Management	Optional	•	•	•
Advanced Inventory Control	Optional	Optional	•	•
Vendor Management	Optional	Optional	•	•



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<p>Advanced Customization</p> <p>Easy customization on the fly. Adjust layouts, add custom fields, create nested fields, and link custom prompts.</p>	Optional	Optional	●	●
<p>Asset Lifecycle Tracking & Cost Centers</p> <p>Track the important metrics that help you understand the true life cycle costs of your assets. Create budgets for cost centers and measure your performance against them.</p>	Optional	Optional	●	●
<p>DataLink Integration Adapter</p> <p>Quickly and easily move data in and out of MPulse using a familiar, intuitive interface. Compatible with a wide array of file and data exchange formats, and meets virtually any data integration need.</p>	Optional	Optional	Optional	●
<p>Condition-Based Maintenance (CBM)</p> <p>Monitor multiple meters (e.g., revolutions, psi, and hours) on a single asset, then trigger work orders based on threshold readings defined for those meters.</p>	Optional	Optional	Optional	●
Feature Extension Modules				
<p>Purchase Requisitions</p> <p>Monitor work orders, reorder lists, and requisition records, then produce requisitions or POs as needed. Easily track orders and requisitions all the way through receiving and restocking.</p>	Optional	Optional	Optional	Optional
<p>Inventory Clerk</p> <p>With this intuitive, easy-to-use “shopping cart” tool, you’ll always have an accurate count of the parts coming and going from your spare parts room.</p>	Optional	Optional	Optional	Optional
<p>Request Approval Routing Manager</p> <p>Automatically filter maintenance requests based on predetermined criteria, then route them to appropriate personnel for review and approval.</p>	Optional	Optional	Optional	Optional
<p>Advanced Asset Status Board*</p> <p>Create multiple status boards for multiple locations, cost centers, systems, or departments.</p>	Optional	Optional	Optional	Optional
<p>Role-Based Access Control (RBAC)</p> <p>Gives you precise, field-level control over which user roles see which records in MPulse.</p>	Optional	Optional	Optional	Optional

*Some features limited in Bronze & Silver Editions

MPulse Means Maintenance Success™

To thousands of customers around the world, MPulse Means Maintenance Success. Founded in 1995, MPulse is now part of the JDM Technology Group. MPulse is a provider of maintenance management software developed by experts in maintenance, repair, and operations (MRO) and facility management. Their world-class solutions provide reliable scheduling, tracking, and reporting tools for equipment and facilities maintenance organizations. MPulse serves more than 2,500 customers in 24 countries and maintains offices in Delaware, Indiana, Oregon, Pennsylvania, and Texas.

MPulse’s mission is to make maintenance operations more productive and more efficient, whatever their size. Current clients range from small maintenance shops in public schools, restaurants, and retail outlets to large maintenance departments in global enterprises like General Dynamics, Fender Guitars, Siemens, and Verizon. With their easy-to-use EAM/CMMS software, the company’s customers reduce maintenance expenses, minimize downtime, extend equipment life, and boost productivity throughout their organizations.

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