

# Work Performed Reporter™

*Capture unplanned work data accurately, easily, in real time...*

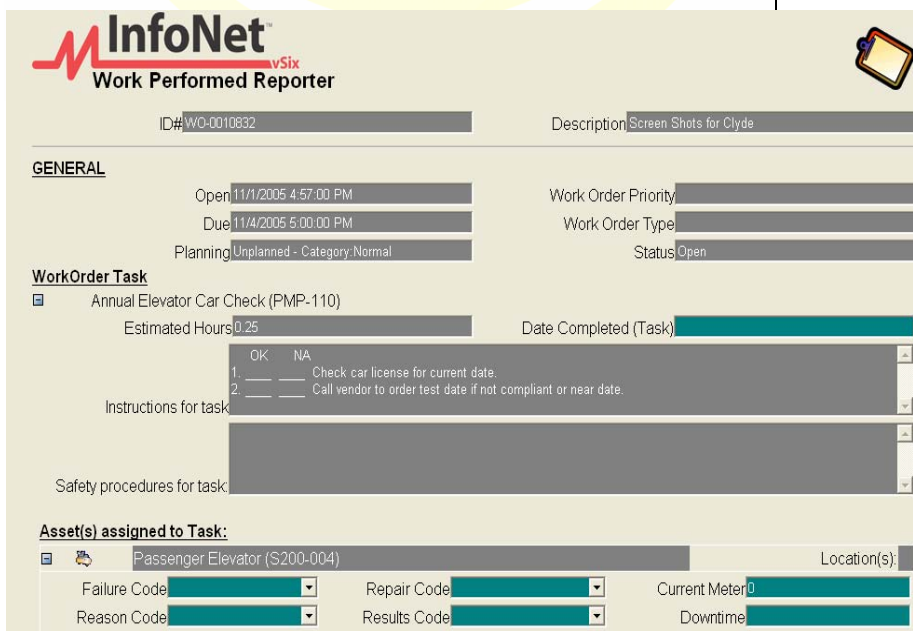
**InfoNet Work Performed Reporter®** brings a key element to innovative maintenance. With it, maintenance team members document unplanned “oh, by the way...” jobs quickly and easily. Through the browser on any terminal they may initiate a post-completion work order, attach inventory and supplies used, assign personnel used on the job, and complete the work order, advancing it for final review and closeout automatically. All without creating additional clerical work, all in real time. All quickly available to other system users as needed.

Use of **Work Performed Reporter** brings work traditionally done outside the work order system inside, providing accountability and historical data

**Empowering the whole team...**

Maintenance managers today face complex challenges with Personnel being pared to the bone and Budgets under constant scrutiny. Lean Maintenance, regulatory demands and world-market competition also contribute pressure for increased efficiency and productivity. Traditional CMMS solutions add substantial clerical and administrative burdens of their own.

**InfoNet Online Maintenance Tools®** address these issues with a **bold new approach**. Put the power and flexibility of MPulse in the hands of front-line users. Enable managers, maintenance team members and “drop-in” users to initiate work orders, review work in progress, and finalize maintenance work directly, using only the browser on their workstation. Provide modular tools, easily tailored to each organizations needs. Each user’s settings follow them across the system, providing consistent usability, security and productivity



**InfoNet™ vSix Work Performed Reporter**

ID#: WO-0010832 Description: Screen Shots for Clyde

**GENERAL**

Open: 11/1/2005 4:57:00 PM Work Order Priority: [ ]  
 Due: 11/4/2005 5:00:00 PM Work Order Type: [ ]  
 Planning: Unplanned - Category Normal Status: Open

**WorkOrder Task**

Annual Elevator Car Check (PMP-110)  
 Estimated Hours: 0.25 Date Completed (Task): [ ]

Instructions for task:  
 1. OK NA Check car license for current date.  
 2. Call vendor to order test date if not compliant or near date.

Safety procedures for task: [ ]

**Asset(s) assigned to Task:**

Passenger Elevator (S200-004) Location(s): [ ]

Failure Code: [ ] Repair Code: [ ] Current Meter: [ ]  
 Reason Code: [ ] Results Code: [ ] Downtime: [ ]

## User features

- Browser-based interface
- Wizard help on many fields
- Auto page-layout. When fields are added/removed, remaining fields re-arrange themselves
- System remembers data from users last session – auto-fills key fields
- User & Page configuration settings follow each user across the system

## Management features

- All security and configuration settings stored in central database – no multiple entries
- Fully supports MPulse & Microsoft Active Directory® field-level security, configuration and translatability settings
- User-selectable items-per-page displayed

## Reporting features

- Utilizes system Work Order completion page
- All data accrues to master maintenance records
- All fields may be optional or compulsory, driving

consistent data

- Data available to users across the system, in real-time.

# Work Performed Reporter

## Tools that really fit the user...

**Work Performed Reporter** provides each user with exactly the tools they need. Interface pages and forms are intuitively designed to help users provide complete, accurate information every time. Many pages can be customized to each users needs. Drop-down menus and pop-up help balloons contribute additional flexibility. Administrative Users have far more timely access to relevant data, empowering them to make decisions based on complete, up-to-the-minute information. Page & function designs are consistent with MPulse Desktop & Mobile Maintenance Tools. It all adds up to training & learning curves that are measured in hours rather than weeks.

## ... And the organization!

**Work Performed Reporter** provides equally powerful and flexible tools for the system manager. User names, passwords and capabilities are centrally administered (either with Microsoft Active Directory® or MPulse itself). Forms and pages can be tailored field by field, for each user. Selected authorities and access automatically follow the user across the system. Each field may be compulsory or optional, helping ensure consistent, productive data. Thus, management control is maximized while providing an exceptionally user-friendly tool to users.

**InfoNet vSix**  
**Work Performed Reporter**

Description: Repaired Broken Screen

Open: 11/1/2005 5:05:08 PM

Personnel: Douglas Stover (30)

Assigned to Asset: General Maintenance (MI-001)

TSK: General Maintenance (MI-001)

Work Order Type: General Maintenance

Work Order Priority: Normal

Work Order Group: Room 120

Location(s): 1936 Wing

Asset Type: Room

Asset: RM-0007 - Case Management

Department(s): Administration

Cost Center(s): 7630

System(s):

Custom Field #1:

Custom Field #2:

Custom Field #3:

Custom Field #4:

Category:  Normal  Urgent  Project

Next

## System requirements

Microsoft Internet Explorer v4.0 or newer

## Availability

Optional with MPulse vSix Gold EAMS/CMMS, MPulse vSix WorkFlow products.

## Data to drive the future

A central value our customers identify for **Work Performed Reporter** is the ability to capture accurate data about work performed, and resources used for “on-the-fly” work. Largely lost in the past because available approaches were too cumbersome for both user and organization, this valuable information is in many cases the

Report - Microsoft Internet Explorer

Address: http://localhost:MPulse/Service/InfoNet/report.aspx?view=1700&reportType=WorkOrderForm

**Work Order Form**

ID# WO-0001793 Description Move sharps box

General

Open: 11/6/2004 12:38:09PM Work Order Priority: Normal

Close: 11/9/2004 12:00:00PM Work Order Type: General Maintenance

Planning: Implemented - Normal Status: Open

Task:

MT-001 - General Maintenance Estimated: 1.00

Instructions: Move sharps box to wall above handwash area.

For task:

Safety procedures:

For task:

Assets(s) assigned to Task:

Asset(s)	Location	Date Completed (Task)	Current Meter	Description
RM-0015 - ED #3	1936 Wing First Floor			

Failure Code: \_\_\_\_\_ Repair Code: \_\_\_\_\_

Personnel: \_\_\_\_\_ Actual Hours: \_\_\_\_\_ Inventory: \_\_\_\_\_ Quantity: \_\_\_\_\_

Administrative Details

Work Order Group: \_\_\_\_\_

Originator: Mark Stoney

Maintenance Request Number(s): 4554

Work Order Reference ID: \_\_\_\_\_

Call Back: Radio No

“missing link” in gaining **an accurate view** of one’s maintenance program, and therefore **the means to plan smartly** for the future! All information generated by **Work Performed Reporter**® automatically flows to the MPulse database, becoming a permanent part of your maintenance management system. This data is easily shared with upper management and other key stakeholders throughout the organization using **Work Performed Reporter** and other elements of **InfoNet Online Maintenance Tools**®



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[www.mpulsesoftware.com](http://www.mpulsesoftware.com)

**MPULSE** vSix  
Maintenance Software™

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